COMMERICAL TAXES DEPARTMENT

From
THIRU. M. PARAMESWARAN,
Public Information Officer,
Under the Right to Information Act, 2005,
Joint Commissioner (Non-GST),
Office of the Principal Secretary / Commissioner of Commercial Taxes,
Chepauk, Chennai - 5.

To
All the Public Information Officers and First Appellate Authorities,
Under the Right to Information Act, 2005,
Commercial Taxes Department. (w.e) (Through e-mail)


Sir,

Sub: RIGH TO INFORMATION ACT, 2005 – Format for giving information to the applicants under RTI Act – Issue of guidelines received from Government – Communication – reg.

Ref: Government Letter No. 3038/AR.III/2020-1, Personnel and Administrative Reforms (AR.III) Department, Dated 06.03.2020

A copy of the Government Letter received in the reference cited is forwarded herewith for information and requested to strictly adhere the instructions therein regarding the mandatory information to be furnished, while reply given to the applicants under the Right to Information Act, 2005.

Encl: as above

[Signature]

Public Information Officer
Under the Right to Information Act, 2005.
Joint Commissioner (Non-GST)

Copy to:
1. The Joint Commissioner(CS) Chennai-6
   (To host the above information in the departmental website under the head of RTI)

2. The File / Stock File.
Letter No. 3038/AR.III/2020-1, Dated 06.03.2020

From
Dr. S. SWARNA, I.A.S.,
Secretary to Government.

To
1. All Secretaries to Government,
   Departments of Secretariat,
   Chennai – 600 009. (w.e.)
2. All Heads of the Departments. (w.e.)


Ref: 1. From the Deputy Secretary to Government of India, Ministry of Personnel, Public Grievances and Pensions, Department of Personnel and Training, Office Memorandum No.10/1/2013-IR, dated 06.10.2015.

I am directed to invite your attention to the reference 2nd cited wherein a copy of the instructions issued by the Government of India in the reference first cited regarding the mandatory information to be furnished to the Right to Information petitioners such as Public Information Officer’s name, Telephone No, Mail ID and First Appellate Authority name, phone No, Mail ID has been communicated. However, grievance petitions are still being received by this department regarding the non-disclosure of such mandatory information by Public Information Officers / Appellate Authorities.

2. Therefore, I am directed to enclose a copy of the reference 1st cited and request you to issue necessary instructions to your sub-ordinate offices to strictly adhere to the instructions regarding the mandatory information to be furnished in the Right to Information communications.

Yours faithfully,

for Secretary to Government.
No. 10/1/2013-IR  
Government of India  
Ministry of Personnel, PG & Pension  
Department of Personnel & Training  

North Block, New Delhi  
Dated 6th October, 2015

Office Memorandum

Subject: Format for giving information to the applicants under RTI Act- issue of guidelines regarding.

It has been observed that different public authorities provide information to RTI applicants in different formats. Though there cannot be a standard format for providing information, the reply should however essentially contain the following information:

(i) RTI application number, date and date of its receipt in the public authority.
(ii) The name, designation, official telephone number and email ID of the CPIO.
(iii) In case the information requested for is denied, detailed reasons for denial quoting the relevant sections of the RTI Act should be clearly mentioned.
(iv) In case the information pertains to other public authority and the application is transferred under section 6(3) of the RTI Act, details of the public authority to whom the application is transferred should be given.
(v) In the concluding para of the reply, it should be clearly mentioned that the First Appeal, if any, against the reply of the CPIO may be made to the First Appellate Authority within 30 days of receipt of reply of CPIO.
(vi) The name, designation, address, official telephone number and e-mail ID of the First Appellate Authority should also be clearly mentioned.

2. In addition, wherever the applicant has requested for ‘certified copies’ of the documents or records, the CPIO should endorse on the document “True copy of the document/record supplied under RTI Act”, sign the document with date, above a seal containing name of the officer, CPIO and name of public authority, as enumerated below:

<table>
<thead>
<tr>
<th>True copy of the document/record supplied under RTI Act.</th>
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<tbody>
<tr>
<td>Sd/-</td>
</tr>
<tr>
<td>Date</td>
</tr>
<tr>
<td>(Name of the Officer)</td>
</tr>
<tr>
<td>CPIO</td>
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<tr>
<td>(Name of the Public Authority)</td>
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Further in case the documents to be certified and supplied is large in number, information on RTI application should be supplied by a designated PIO but the certification of the documents, if need be, could be done by an other junior gazetted officer.

3. This may be brought to the notice of all concerned.

(G. S. Arora)  
Deputy Secretary (IR)  
Tel. 23092755

1. All the Ministries / Departments of the Government of India.
2. Union Public Service Commission/Lok Sabha Secretariat/ Rajya Sabha Secretariat/ Cabinet Secretariat/ Central Vigilance Commission/ President's Secretariat/ Vice President's Secretariat/ Prime Minister's Office/ NITI Ayog/Election Commission.


4. Staff Selection Commission, CGO Complex, New Delhi.

5. O/o the Comptroller & Auditor General of India, 10, Bahadur Shah Zafar Marg, New Delhi.

Copy to: Chief Secretaries of all the States/UTs